

# RFT Update of Falls and Quality Accounts

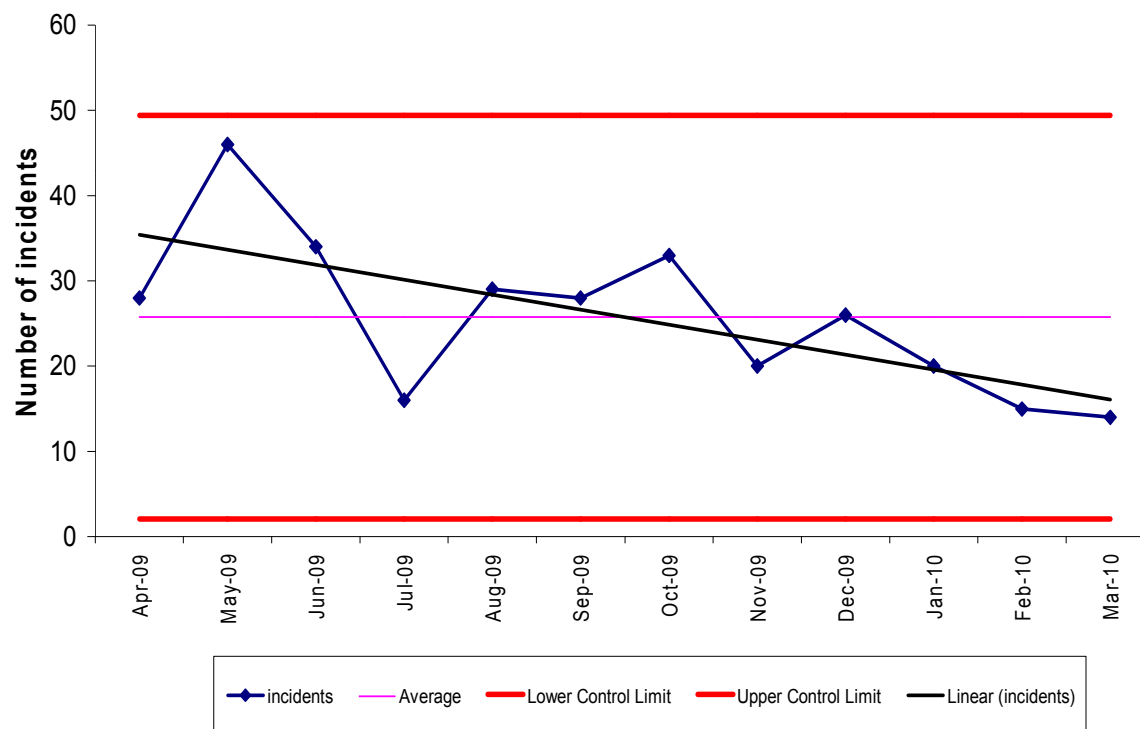
*'Your priorities for 2011/12'*



# In-patient Falls Collaborative

## Priority 2: Achievements of Staff : HSJ Nominated Award

Patient Falls From A Height



# Pilot ward Data 2008 -2010

## Falls from Height

Year	B3	Fitzwilliam	Keppel	Total
Apr-Dec 08/09	30	24	39	93
Apr-Dec 09/10	15	29	22	66
Apr-Dec 10/11	11	25	18	54

# Outcomes of the project

- Reduction falls Trust wide average 40% from height, 10% same level = 230 less falls per year
- Cost savings £383,000 per year
- 75% increase in timeliness of neuro-observations
- Call bell maintenance reduced
- Bed rails use improved and bed procurement risk focused
- Slippers provided for all who needed them

## Survey data

- Patient and Staff Survey significant improvement
- Awareness increased, perceptions changed

# On-going implementation: Trust wide

- Purchasing for safety: Low/high beds, call bells, slippers
- Bed rails and environmental assessments
- Re-design of Assessment Forms
- Engagement in Medication Review
- Neuro-observation training
- Eye sight testing service
- Alternative level of care for patients suffering symptoms of dementia
- Training Quality Improvement Teams
- Health community approach
- Dissemination, regional, national

# Quality Accounts: What are they for?

- To demonstrate accountability to the public for the quality of services
- To enable a review of the services we provide to identify what we are doing well and where we need to improve
- To show our improvements
- To demonstrate how we involve patients, public and others in our work

# Your comments for 2011/12 on:

- Identifying 3 new quality improvement areas for our local community, one from each area:
- Patient Safety
- Clinical Effectiveness
- Patient Experience
- Also for you to provide your views of the Trust
- We are now integrating across the community so we need to think of care pathways....

Our thoughts on improvement areas:

Patient Safety: Medicines management, A&E re-configuration and recruitment

Clinical Effectiveness: Re-admission rates, COPD pathway, Fractured Neck of Femur pathway

Patient Experience: End of Life Care Pathway, Dementia pathways



# What are your thoughts?

# How can we capture them best?

# Questions & feedback

